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~"Our group had a wonderful time and the accommodations and special requests were handled with the greatest of concern. I thank you and the staff for your hospitality and care in this year's spring golf outing." *M. Ulrich, Golf Outing* ~

~"The guests that stayed at your hotel were very satisfied with their rooms and loved the view. Thank you for your consideration and in helping with arrangements for our out of town visitors." *K. Cropper, MD State's Attorneys Office* ~

~"Wow! This was the best year of all of the 3 years we have been there. Anna and her crew never disappoint and the availability of the hotel staff throughout the weekend was remarkable. Several staff members went out of their way to introduce themselves and make sure I knew I was free to contact them if there was a problem. I didn't personally have any problems with the facilities, and I was told after the fact that two of my rooms had small issues that were quickly resolved. I only wish I could convince these ladies to leave their families more than once a year! I look forward to coming back with my group!" *K. Allen, Creative Memories Scrapbooking* ~

~"Our experience was very pleasant and well worth using the Grand Hotel. The receptiveness and cooperation from the staff made the real difference. The price(s) paid were very reasonable and the results were well worth the investment. Again, it was really the attentiveness of the staff that helped pull the event together and made our work easier. We will definitely use the Grand in the future when we have the role of event planner." *R. Squire, MATAI* ~

~"I would particularly like to give a special thank you to your Director of Sales, Robin Lattinville, who did an outstanding job of providing all the services necessary to make our meeting a tremendous success. Robin met with us Sunday, prior to the start of our conference to be sure the meeting room set-up was accommodating, and staff was on hand and made the necessary changes immediately. Additionally, each morning Robin would check in at the start of our day to be sure all meeting room and guest room accommodations were acceptable. We were so pleased with your staff and the accommodations." *Rebecca Brunet, Judy Centers* ~

~"I couldn't have asked for a better set of women to help me with the preparations of my wedding especially since I'm located in New Jersey. Jennifer and Anna far exceeded their job duties to make sure everything was perfect and for that I'm extremely grateful." *E. Royale, Bride* ~

"I have nothing to complain about at all, and I would rate everything as excellent! We had a wonderful weekend. The front desk was awesome as usual. Maintenance was helpful with anything we needed. The ladies who ordered lunch said it was very good and a good value." *P. Larmore, PS I Love You Scrapbooking*

~"Thank you so much for making our stay so pleasant! The girls had a big gymnastics competition (they all did very well) and were very excited and loved the hotel. They LOVED the indoor pool and had a great time the entire weekend. With kids you need to keep them busy and occupied and your hotel had EVERYTHING." *K. Jimenez, All Pro Gymnastics* ~



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~"The sales staff was very helpful and professional. A number of people in our group remarked about how good the service was. We felt well taken care of. Thank you." *S. Sapienza, NeedleArts Adventures* ~

~"Thanks for everything! It was a great event and I look forward to next year." *J. Stevenson, Long & Foster Headquarters* ~

~"We were pleasantly surprised with the hotels 'resort' feel." *C. Clark, Family Reunion* ~

~"We had such a wonderful time this weekend. Everything was perfect! Thank you again for being such a wonderful person to work with. Your immediate responses, flexibility, and positivity made planning this conference such an enjoyable experience!" *K. Belcher, Eastern Shore Writing Project* ~

~"I heard nothing but good things about the facility and amenities. They told me that if we do this again next year that I will have to book the same hotel." *M. Hamerski, PA Blue Thunder* ~

~"I am so pleased with the service and help we received with our wedding. Robin Lattinville was excellent. She guided me through the whole process. Anna did an excellent job with the small reception we had in the Terrace Dining Room. Everyone who stayed at The Grand Hotel loved the large rooms and service. I would highly recommend your hotel anytime." *E. Dickman, Wedding*~

